



GENERAL INFORMATION

Reception:

We are available daily from 8 a.m. to 9 p.m.

Telephone: **+39 0566 866145**

Email: **info@piper.gr.it**

Emergency Number:

Outside opening hours and during the night for emergencies only.

+39 340 55 32 601

Keys:

Please note that you will be given the keys to the bungalow when you check-in and must return them at the end of your stay. In case of loss, we will be forced to charge a penalty of **€50.00**.

Smoking:

We are always very flexible and try to meet everyone's needs, but for the protection of our guests, we have decided to adopt a Zero Tolerance policy for Smoking.

Those who come after you, especially if they are not smokers, will expect to find a room smelling of smoke and free of it, and getting rid of the smell of smoke is very difficult, especially when you have a few hours between departure and arrival. In the past, despite constant recommendations, we often found ourselves with rooms smelling strongly of smoke, causing serious inconvenience to guests and our staff. For this reason, we have been forced, despite ourselves, to provide for penalties and extra costs for those who



contravene this ban. As a deterrent, should we detect a smell of smoke during your stay or at check-out, we will be forced to charge a penalty of **€50.00** plus the cost of one night's stay, which is necessary to ventilate the rooms to eliminate the smell.

Noise:

We kindly ask you to avoid noises that may disturb other guests such as loud music or TV, parties or gatherings. We ask you to moderate your tone of voice and to be careful when moving chairs and tables etc., paying extra attention during the night or afternoon rest hours (14:00 - 16:00). Should we find serious or repeated infringements, we will be forced to apply administrative measures up to and including expulsion from the facility.

Access to other persons:

We are **required by law to register all guests** entering the facility, **even those who enter for a few minutes**. Should your needs change and the need arise to accommodate other people than those booked, please **contact us** promptly. We point out that failure to register guests with competent authorities is a **criminal offence punishable by up to 3 months' imprisonment**. We disclaim all liability in the event of failure to notify.

Furthermore, should we find more guests than declared, **we will be forced to charge you a penalty of € 50 for each undeclared guest** in addition to the possible tariff adjustment for the correct number of guests.

WI-FI:

The campsite is equipped with free Wi-Fi. To connect your devices:

1. Connect to the line (SSID): **CampingPiper**
2. As soon as you are connected, a web page will open where you can log in using **Facebook, LinkedIn, VKontakte, Foursquare**, or "**Continue**" by entering your **email** and **phone number**. Now click "**Browse**" and...
3. Your device will be connected. Now you can surf without limits.



CHECK-OUT

When leaving your bungalow remember to:

1. Check that lights, air conditioners, heaters and any electrical appliances are switched off;
2. Pull the door and check that it is properly closed;
3. Go through reception and pay any extras, leave the bungalow keys and return the parking chip.

On the day of check-out, the bungalow must be vacated **by 9 a.m.** For any unauthorised delay, the tenant will be charged an additional cost of €30 if the room is vacated by 12.00 noon, and an additional night if the room is vacated after 12.00 noon. Please note that the payment of this additional cost does not entitle the guest to occupy the room for an entire night. Any late check-out requests must be made the night before and authorised by our office, subject to availability.

Unfortunately, we cannot accommodate late check-out requests on the morning of departure!

OUR SERVICES

Cleaning Service:

Only the final cleaning is included in the total rental fee, the management reserves the right to charge an extra fee at the end of the stay if the bungalows are left in an unseemly condition (dirty stovetop, food residues, etc.).

For stays of 14 nights or more, you can agree on an intermediate cleaning with a change of bed linen. The important thing is to notify reception at least one day in advance. Extra cleaning can be arranged on request and for an additional charge.



Waste collection:

Rubbish should be disposed of in the bins you will find a few metres outside the main entrance on Via Delle Collacchie, for paper and plastic disposal you will find the bins in the car park. For the green card, you will need to open the bins and ask at reception. Please remember that it is compulsory to recycle waste, so we kindly ask you to separate glass, paper, plastic/cans and organic waste.

Parking Service:

Guests can use a parking space in our car park free of charge. At check-in, you will be given a chip with which you can access the car park independently, H24. If one parking space is not enough, you can always ask the management for an extra parking space for €5 per night. The parking space follows the check-in and check-out times, but if guests need to keep it after hours, they can request it from our office during opening hours.

SUPERMARKETS

The nearest supermarkets are:

Penny Market -> Via Cassarello, 94, 58022 Follonica GR

Conad - Margherita -> Via Praga, 6, 58022 Follonica GR

Coop -> Via Mario Chirici, 58022 Follonica GR

RESTAURANTS

We recommend the following restaurants in the area:

Ristorante Il Veliero -> Via delle Collacchie, 20, 58020 Puntone GR - 0566 866219

Vittorio Restaurant -> Lungomare Giuseppe Garibaldi, 58020 Scarlino GR - 0566 866164

Agriturismo Il Cerrosughero -> Podere Il Bottonaio, 58020 Scarlino GR - 339 715 5611

Zero Distances -> Marina di Scarlino, Via della Dogana, 58020 Portiglioni GR - 342339219



Il Trabaccolo -> Via Battisti, 3, 58022 Follonica GR - 340 991 9341

PHARMACY, FIRST AID AND EMERGENCY NUMBERS

Pharmacy:

The nearest pharmacy is the Petitto pharmacy which is located at Via Delle Collacchie 10, Località Puntone, just a 4-minute walk from the campsite.

It is open every day except Sundays at the following times:

Monday to Friday from 9am to 1pm; 3.30pm to 7.30pm.

Saturday from 10:00 a.m. to 12:45 p.m.

- Times may be subject to change -

First Aid:

The nearest emergency room to the campsite is the one in Follonica, located in Via Donatori di Sangue and can be reached in about 6 minutes (with regular traffic) by car.

Emergencies:

In the event of an emergency, it is a good idea to contact our staff immediately, who will be able to help you promptly and activate the police if necessary.

Camping Piper Emergency Number: **+39 340 5532601**

General - **112**

AIR CONDITIONING



Your room is equipped with independent air conditioning. On arrival, you will be given a small key together with your bungalow key that will enable you to activate the air conditioning. You can then use the remote control to adjust it.

DOCTOR

A doctor is available at reception from Monday to Saturday from 18:00 to 19:00.